

## **RESUME FOR MRS. SANSA JULIANNE OTIM**

*Name of Firm:* ICT Consults Ltd.  
*Years with firm:* Four (4) year  
*Name of Staff:* Mrs. Sansa Otim Julianne  
*Nationality:* Ugandan  
*Profession:* Networking Consultant/Trainer  
*Membership in Professional Societies:* Association Of Computer Machinery

### **Education**

Cisco Certified Network Professional (CCNP) Sept 2003 - Nov 2004  
Technology Innovation Center  
University of Central England, UK

M Sc. (Computer Science) March 2002 - March 2004  
Makerere University Kampala

B Sc. (Computer Science, Math) 1998 - 2001  
Makerere University Kampala

Cisco Certified Network Associate (CCNA) July 2003  
Cisco Certified Academy Instructor (CCAI)

Information Systems Engineering Certificate Jan - March 2002  
Institute of Computer Technology  
University of Colombo, Sri Lanka

### **Professional Experience**

July 2002- to date CCNA/ CCNP Instructor & Program Coordinator  
Makerere University, Institute of Computer Science

- Collaborating with program stakeholders to assess and meet their needs.
- Advertising the CCNA and CCNP programs and raising the enrollment from 15 participants in the first enrollment to over 500 currently.
- Conducting lectures and practical classes.
- Assessing student progress.
- Arranging for student internships.

September 2001-todate Assistant Lecturer  
Makerere University, Institute of Computer Science

- Conducting lectures and practical classes.
- Assessing student progress.

- Participating in curriculum development for new curricula

*Nov 2001-Nov 2003*

*Company Secretary  
ICT Consults Ltd*

- Identifying feasible projects.
- Preparing project proposals.
- Writing project reports as required by the clients.
- Liaising with Company Lawyer on legal matters.
- Preparing resolutions about crucial Company decisions to be filed with the Registrar of Companies.

### **Project Undertaken**

March 2003 - March 2004: On Quality of service in Campus Networks: A case of the Makerere University Network part of the Project “Quality of Service in LDCs” that was sponsored by the Cisco University Research Program.

13<sup>th</sup> May - 30<sup>th</sup> June 2002: A systems study for Uganda Law Reform commission to assess Information and Communication Technology needs.

January - March 2002: Part of a team that designed a website to promote exports in Sri Lanka.

February - August 2001: Analysis, design and development of a Farmers’ management system for Tororo District Farmers Association (TODIFA).

October - November 2000: Design and development of an office management system for Uganda Network for Aids Services Organization (UNASO).

### **Languages spoken**

English: Excellent spoken and written.  
German: Good spoken and written.  
Swahili: Good spoken.

### **IT Skills**

Word processing, spreadsheets, PowerPoint, databases

### **Research Interests**

Data communication networks particularly in the areas of Network architecture and Protocols.

**Interests**

Research, Reading, Gospel Music, Travelling and meeting new people.

**Development Bodies subscribed to**

Researcher: Uganda National Council of Science and Technology

Member: I-Network

Member: Africa Cisco Academy Sustainability Group

**Languages:**

English (excellent written and oral skills)

Swahili (rudimentary reading and writing skills)

***Certification:***

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experience, and me.

*[Signature of staff member and authorized representative of the firm]*

*Day/Month/Year*

*Full name of staff member:*

Mrs. Sansa Otim Jullinne

*Full name of authorized representative:*

Mr. Michael Kizito